# Airports of Thailand Public Company Limited Announcement on Sustainability Development Policy

With our commitment to operate airport business with responsibility toward society, Airports of Thailand Public Company Limited (AOT) adheres to the principles of sustainable development aiming to significantly contribute to national economic development and to ensure our diverse stakeholders through our excellent and efficient operations, our morality and ethics, transparency and accountability. AOT encourages its employees to perform in conformity with AOT's Core Value in forming of harmony and unity to create sustainable organization's culture and development of innovative services that will continually increase AOT competitiveness in all aspects. In addition, AOT stresses importance on operations with responsibility and sustainability in accordance with national and international recognized standards to bring about value that will contribute to stability and sustainable growth of AOT, Society, and Environment at large. AOThas formulated Sustainability Development Policy as follow:

#### **Good Corporate Governance**

AOT shall operate its business by adhering to principles of good corporate governance, complying with relevant laws and regulations, and being committed to transparency and corporate governance policy. AOT shall maintain sound management with good balance of economic, social, and environmental dimensions, as well as take into considerations of all stakeholders' interest under AOT operation in creating for reciprocal sustainable growth.

## **Fair Business Operations**

AOT shall operate business by adhering to corporate governance, supporting free trade, refraining from all conducts that are prone to conflicts of interests, and being against all kind corruptions. AOT also encourages business doing that respects responsibility towards society throughout AOT value chain.

### **Human Rights and Employees Welfare**

AOT shall operate its business that respects human rights and treat workers or employees or personnel with equal manner. AOT shall provide appropriate welfare, health care, and occupational health and safety in workplace by being committed to continuous improvement, inspection, and compliance with laws. This includes encouragement of all employees to directly and indirectly contribute to society at large that will drive forward AOT's operational efficiency.

# **Responsibility to Customers and Innovation**

AOT shall operate its business through promoting innovation and technological development in operation that contributes to mitigation of negative impacts in aspects; economic, social, and

environment to all stakeholders. This also includes enhancement of operational quality of all airports to meet or exceed consumers' expectations.

## **Participation in Community Development**

AOT shall operate business with care towards society and local communities by mitigating impacts of operations throughout value chain. This shall be conducted through encouragement, support, and creation of shared value between AOT and communities in economic, social, and environmental aspects. This includes occupational health and safety that will bring about community and social growth together with growing of airport business.

#### **Disclosure Guideline**

Disclosures, commitment, standards, including transparent disclosure of public performance are conducted to raise public awareness that will bring about reliability and trustworthiness toward AOT.

All AOT executives and employees are obliged to support, carry forward, and comply with this policy in order to make AOT a good corporate that sustainably growstogether with Thai society and economy.

Announced on May 26<sup>th</sup>, 2017

(Mr. NitinaiSirisamatthakarn)

President

Airports of Thailand Public Company Limited