

AOT Long-term Targets



Strategic Objective 1 : Service		
Indicator	2021 Target	2022 Target
Airport Service Quality (ASQ) Score	BKK 4.34	BKK 4.36
	DMK 4.04	DMK 4.06
	CNX 4.54	CNX 4.56
	HDY 3.94	HDY 3.96
	HKT 4.18	HKT 4.20
	CEI 4.23	CEI 4.25
Strategic Objective 2 : Standard		
Indicator	2021 Target	2022 Target
<u>Safety 1</u> : Percentage of airport safety audit findings that are closed through corrective measures	100%	100%
<u>Safety 2</u> : Accident in airside that is caused by AOT operational failure	0 incident / 100,000 aircraft movements	0 incident / 100,000 aircraft movements
<u>Security</u> Percentage of Type III security audit findings that decreased compared to the previous year	100%	100%
Strategic Objective 3 : Financial		
Indicator	2021 Target	2022 Target
Operational spending	≤ 30,000 million THB	≤ 33,000 million THB

AOT's Passenger Support Capacity

	Year 2020 Now	Year 2035 as per AOT's Development Plan
Suvarnabhumi Airport	45	150
Don Mueang International Airport	30	40
Chiang Mai International Airport	8	20
Hat Yai International Airport	2.55	10.5
Phuket International Airport	12.5	18
Mae Fah Luang – Chiang Rai International Airport	3	5.2

Unit: million passengers

Target 2035

AOT's 6 airports will have the capacity to serve a total of 243.7 million passengers per year, 266 flights per hour, and 3.62 million tons of cargo and parcels per year in 2035¹.

¹Targets may be revised according to appropriateness in the future.